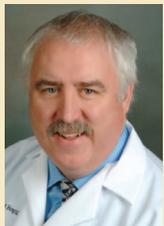


## OUR TEAM



**Simon A. L. Gibbs**  
MD, FRCS  
Surgeon



**Craig Thompson**  
MD, FACS  
Surgeon



**Jeff Gagnon**  
MMSc, PA-C  
Physician Assistant

## OFFICE LOCATION

180 Kennedy Memorial Drive  
Suite 304  
Waterville, ME  
(207) 861-7874  
Fax: (207) 861-4646

Waterville Office Hours  
Monday – Thursday: 8:00 am – 4:30pm  
Friday: 8:00 am – 12:00 pm

## CANCELLATION POLICY

A 24-hour notice for rescheduling or cancelling appointments is expected.

## CALL US WITH QUESTIONS

Our staff handles incoming phone messages for all surgeons, and will call you back with a response as soon as possible.

## FINANCIAL POLICIES

Co-payment is required at the time of service. Please notify the office staff at the time you schedule your appointment if your visit is related to a workers' compensation claim, motor vehicle accident, or other third-party claim so that payment arrangements can be made. Please obtain insurance authorizations or required referrals from your primary healthcare provider before scheduling your appointment.

Contact us for information about our financial assistance and free care program for qualified patients.

*Inland  
Surgical  
Associates*

TOGETHER We're Stronger

# Welcome!

Inland Surgical Associates is a specialized practice that provides surgical consults and treatment of medical conditions through surgery at Inland Hospital. We strive to always provide considerate, attentive care to meet the individual health needs of our patients.

## WE WORK WITH YOUR PRIMARY CARE PHYSICIAN

Inland Surgical Associates will work with your caregiver to help you get the right care. With your permission, we will share any reports or surgical conclusions with them, as well work with them on any needed follow-up care.

## BE INVOLVED TO GET THE SAFEST HEALTHCARE

Inland Surgical Associates wants you to know that being an active member of your healthcare team is your right and your responsibility. As part of Inland Hospital, we encourage you to speak up if you have questions or concerns about your care. We want you to ask questions, we want you to feel confident that errors are being prevented, and we want to help you be prepared for your medical treatment. Our partnership is important because we know that when we work together, your care will be safer.

## KEEP IN TOUCH

Please notify our office of any change of name, address, or telephone number in order to ensure that your medical records are correct. It is also vitally important that we have your current insurance information on file. Please bring your insurance card with you for all appointments.

## SURGICAL SERVICES

- **Comprehensive general surgical services**
- **Laparoscopic surgeries**
  - Gall bladder removal*
  - Hernia repair*
  - Appendectomy*
  - Lysis of adhesions*
- **Laceration and wound repair**
- **Most forms of surgical dermatology**
- **Vasectomy procedures**
- **EGD, including anti-reflux procedures**
- **Diagnostic and screening colonoscopies**
- **Hemorrhoid and rectal bleeding treatment**
- **Central venous access lines**
- **Breast care diagnosis and management**
- **Upper and lower GI cancer management**
- **Additional medical services include: advanced diagnostic testing, rehabilitation, and other patient support services offered through our affiliates, Inland Hospital and EMHS.**

## APPOINTMENTS

Patients are seen by appointment with flexibility in our schedule to handle urgent medical cases. We value your time and try to honor your scheduled appointment; please understand however, that unforeseen delays may occur due to emergencies. Please notify the receptionist if you must reschedule and every effort will be made to schedule another appointment at your convenience. To schedule an appointment call the office and the staff would be happy to assist you.